

**In the Matter of Interstate Inmate Calling Services
WC Docket No. 12-375
Annual Reporting Form**

FCC Form 2301(a)

OMB Control No. 3060-1222

Instructions: Please read this form carefully before completing. This form is to be completed by an officer of each provider of inmate calling services (ICS). If the provider seeks confidential treatment of any information, consistent with our rules and the Protective Order in place in this proceeding, it should identify the specific information which it claims is subject to confidential treatment.

I. Basic Information

1. Provider Name: Synergy Telecom Service Company Inc.	2. Reporting Period: January 1 – December 31, 2017
3. Officer Name, Title: Charles A. Slaughter – Vice President	
4. Officer Telephone Number: 210-599-7743	5. Officer E-Mail Address: charles@synergyinmatephones.com
6. Total Number of Correctional Facilities Served by Provider: 12	
7. Number of Prisons Served by Provider: n/a	
8. Number of Jails Served by Provider with Average Daily Population (ADP) of 0-350: 10	
9. Number of Jails Served by Provider with ADP of 350-999: 2	
10. Number of Jails Served by Provider with ADP of 1000 or more: 0	

II. ICS Rates

[illegible]

II(a). Narrative Description of ICS Rates

- 1. In this space, please list all per-minute intrastate rates that are different from the provider's average Intrastate Rate (*see* Section II, Column 4):**

Difference in rates are Collect vs Prepaid

- 2. In this space, please list all per-minute interstate rates that are different from the provider's average Interstate Rate (*see* Section II, Column 6):**

Difference in rates are Collect vs Prepaid

III. Ancillary Service Charges

Facility Name	Facility Type	ADP (for jails)	List of Ancillary Service Fees (types)	Charge for Each Ancillary Service	Number of Times Fee has been Charged
Aransas County	Jail	200	Prepaid – Cash	3.00	2157
			Prepaid – Credit	3.00	5922
			Quick Connect	7.95	2986
Austin County	Jail	50	Prepaid – Cash	3.00	258
			Prepaid – Credit	3.00	859
			Quick Connect	7.95	837
Bandera	Jail	75	Prepaid – Cash	3.00	387
			Prepaid – Credit	3.00	2086
			Quick Connect	7.95	1474
City of San Antonio Det Ctr	Jail	10	Prepaid – Cash	3.00	415
			Prepaid – Credit	3.00	8616
			Quick Connect	7.95	26024
Dimmitt County	Jail	575	Prepaid – Cash	3.00	5
			Prepaid – Credit	3.00	1875
			Quick Connect	7.95	1595
Fayette County	Jail	40	Prepaid – Cash	3.00	1
			Prepaid – Credit	3.00	2063
			Quick Connect	7.95	1039
Gillispie County	Jail	0	Prepaid – Cash	3.00	1115
			Prepaid – Credit	3.00	2
			Quick Connect	7.95	1167
Kirkwood PD	Jail	25	Prepaid – Cash	3.00	15
			Prepaid – Credit	3.00	60
			Quick Connect	7.95	0
Sarpy County	Jail	130	Prepaid – Cash	3.00	437
			Prepaid – Credit	3.00	4567
			Quick Connect	7.95	3690
Sutton County	Jail	10	Prepaid – Cash	3.00	14
			Prepaid – Credit	3.00	701
			Quick Connect	7.95	556

V. Fixed Site Commission Payments

Contracting Party	Contract Identifier	Fixed Site Commissions Required by Contract	Facilities Covered by Contract	Facility Type	ADP (for jails)
Sarpy County	Resolution 201—154 as amended	7,000	Sarpy County	Jail	130

VI. Video Calling Services

Facility Name	Facility Type	ADP (for jails)	Total Video Calling Minutes of Use	Per-Minute Rate for Video Calling	List of Ancillary Service Fees (types)	Charge for Each Ancillary Service	Number of Times Fee has been Charged
		N/A					

VII. Disability Access

Facility Name	Facility Type	ADP (for jails)	Number of Disability-Related Calls	Number of Problems Experienced with Disability-Related Calls	List of Ancillary Service Fees (types)	Charge for Each Ancillary Service	Number of Times Fee has been Charged
		N/A					

FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT

We have estimated that each response to this collection of information will take 60 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain the required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, AMD-PERF, Paperwork Reduction Project (3060-1222), Washington, DC 20554. We will also accept your comments via the Internet if you send them to pra@fcc.gov. Please DO NOT SEND COMPLETED APPLICATIONS TO THIS ADDRESS. Remember - you are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-1222.

THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, P.L. 104-13, OCTOBER 1, 1995, 44 U.S.C. 3507